UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF VIRGINIA

SONY MUSIC ENTERTAINMENT, et al.,

Plaintiffs,

v.

COX COMMUNICATIONS, INC., et al.,

Defendants.

Case No. 1:18-cv-00950-LO-JFA

DECLARATION OF WILLIAM H. LEHR

1. I, William H. Lehr, hereby declare pursuant to 28 U.S.C. § 1746 that the following statements are true and correct to the best of my personal knowledge and belief:

INTRODUCTION

- 2. I am a telecommunications and Internet industry economist and consultant with over twenty-five years of experience. I regularly advise senior industry executives and policymakers in the U.S. and abroad on the market, industry, and policy implications of events relevant to the Internet ecosystem, including such topics as the growth of mobile broadband, changing rights regimes for digital media, and the transition to next generation Internet technologies.
- 3. I am currently a research scientist in the Computer Science and Artificial Intelligence Laboratory ("CSAIL") at the Massachusetts Institute of Technology ("MIT"), where I participate in a number of multi-disciplinary research projects focused on addressing the mix of technical, business economics, and policy challenges associated with the rise of the Internet as our

global communications infrastructure. My research addresses the convergence of the Internet and telecommunication services and the implications for corporate strategy and public policy. The rise of the Internet as the principal platform for distributing media of all types, and especially entertainment, is a major focus of my work.

- 4. I am a frequent speaker at international industry, public policy, and academic conferences focused on the economics of the Information and Communications Technology ("ICT") sector. I have taught graduate-level courses on media, telecommunications, and Internet industry economics at MIT, Columbia University, Cambridge University, and several other universities, and have prepared customized tutorials for executives and senior policymakers in the U.S. and abroad on matters such as telecommunications pricing, applications of advanced economics methods to network economics, and wireless technologies and markets.
- 5. My research over the last several years has focused on the evolution of Internet infrastructure and the telecommunications industry, with a special focus on the evolution of wireless and broadband services and their regulation. I have published academic research in peer-reviewed journals on a wide range of topics related to the ICT industry, including the economics of technology standard setting, the implications of new broadband technologies, the economic impact of information technologies, and on addressing the challenges of transitioning our regulatory policies in light of the growing importance of the Internet.
- 6. In addition to my academic work, I provide business and litigation consulting services as an independent contractor on matters of concern to the ICT industries in the United States and abroad. This includes providing expert testimony in civil and regulatory proceedings on a wide range of matters related to the business economics of the ICT sector. I also advise industry

participants in multiple segments of the ICT industries and government policymakers on strategic issues such as technology trends, investment opportunities, business, and marketing strategies.

- 7. I hold a PhD in Economics from Stanford, an MBA in Finance from the Wharton School, and MSE, BA, and BS degrees from the University of Pennsylvania. My curriculum vitae, which includes a listing of my prior testifying experience, is attached here as **Appendix A**.
- 8. I have been retained on behalf of Plaintiffs in this case to consider several issues. In connection with my work on this matter, I reviewed a variety of documents, datasets, declarations, and testimonies. The list of materials that I have considered has been set forth in my expert reports in this case. My opinions in this matter are set forth in my expert reports. Portions of those analyses are set forth in this declaration in support of Plaintiffs' Motion for Summary Judgment. I have knowledge of the facts set forth herein based on my personal knowledge or documents and information reviewed in connection with this case and, if necessary, I would and could competently testify thereto if called as a witness in this matter.
- 9. I am being compensated for my work in this matter at a rate of \$650 per hour. Employees at Analysis Group, Inc., have assisted me with my assignment in this matter, working under my supervision and direction. My compensation is not contingent upon my findings or the outcome of this matter.

ANALYSIS1

I. Cox Had Economic Incentive to Tolerate Infringing Activity on its Network

A. Benefits Received and Costs Avoided

- 10. Cox's subscribers pay Cox a monthly service fee that contributes to Cox's revenues and profits. By allowing repeat infringers to continue infringing through Cox's network, Cox retained more customers who purchased Internet access services, either standalone or bundled with other services, than it otherwise would have. Cox earned considerable additional revenue and profit from a subscriber base that included a substantial number of customers who engaged in piracy, including the 57,679 residential and business subscribers ("at-issue subscribers") who were the subject of copyright infringement notices associated with Plaintiffs' works during the period from February 2013 through November 2014. Cox also avoided direct costs that addressing copyright infringement would have incurred.
- 11. Using Cox's data and an industry average discount rate, I have estimated the average lifetime value of a residential subscriber. I found the lifetime value of a residential subscriber to be per subscriber.
- 12. I also used Cox's ticket history data ("Ticket Data"), which contains information on ________, to determine the number of subscribers identified in Plaintiffs' notices. Generally speaking, upon receipt of copyright abuse complaints, CATS converts them into CATS "tickets," on which Cox may then take action.

I understand the background facts described in paragraphs 10 – 24 from Cox and third-party documents and deposition testimony provided to me in this case, which I understand are attached as exhibits to the Gould declaration.

- 13. As to the at-issue residential subscribers for whom Cox provided both monthly subscriber-level billing and payment data ("ICOMS Billing Data") and Ticket Data, I have calculated that during the Claim Period only (February 1, 2013 through November 26, 2014) were the subject of *three or more* tickets; and were the subject of *five or more* tickets.
- Thus, I found the benefit to Cox from retaining residential subscribers with three or more DMCA tickets during the Claim Period to be retaining residential subscribers with five or more DMCA tickets during the Claim Period to be I have done a similar analysis for at-issue business subscribers, but for simplicity do not include it in this declaration. Though Cox's expert, W. Christopher Bakewell, criticizes my analysis and has put forth a lower subscriber value, he does not dispute that Cox profited by some financial measure as a result of retaining the subscribers who repeatedly were the subject of Plaintiffs' infringement notices.
- 15. By tolerating infringement on its network, Cox avoided direct incremental costs that it would have otherwise incurred. This included the operating expenses associated with implementing an appropriate infringement response policy—e.g., accepting and processing all inbound infringement notices without imposing caps or blacklists, terminating repeat infringing subscribers, handling related inbound customer service calls, and recovering modems for terminated customers, among others.

B. Revenues from Specific "At-Issue" Subscribers in Plaintiffs' Notices

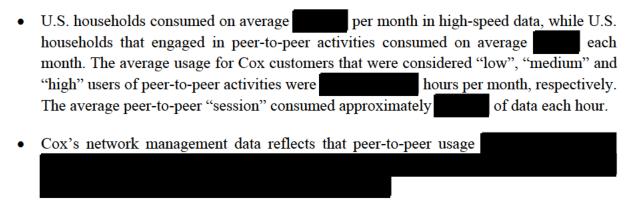
- 16. Cox has identified 57,679 at-issue residential and business subscribers who were the subject of Plaintiffs' notices of infringement during the period from February 2013 through November 2014.
- 17. I calculated the revenue that Cox received from the subscribers within that set who were repeatedly the subject of Plaintiffs' notices of infringement, including revenue Cox generated after receiving multiple infringement notices about that subscriber. To do this, I utilized the ICOMS Billing Data (i.e., monthly subscriber-level billing and payment data) produced by Cox and the Cox Ticket Data, as above.
- 18. As to the Cox at-issue residential subscribers for whom Cox provided both ICOMS Billing and Ticket Data, I have calculated that were the subject of *three or more* tickets; and were the subject of *five or more* tickets during the Claim Period (February 1, 2013 through November 26, 2014). Cox billed these specific subscribers more than percent of amounts billed to residential customers between 2013 and 2016. I have done a similar analysis for at-issue business subscribers, but for simplicity do not include it in this declaration.

	Subscribers with 3+ DMCA Tickets	Subscribers with 5+ DMCA Tickets
Subscriber Count Total Billing Charges		
(\$, millions)		

19. At the individual subscriber level, the data shows



- Attached to this declaration at Appendix B are Exhibits 4A-4E from my Reply Report.
 These are graphical illustrations of the above two examples, along with three others, which form a non-exhaustive set of examples.
 - C. P2P Infringers Likely Purchased Higher-Priced Service Tiers and Cox Earned Greater Revenue on Average From Subscribers With More Infringement Notices
- 20. During the relevant period, Cox offered its high-speed Internet services in a range of service tiers. For higher prices, Cox subscribers could purchase higher speeds and larger monthly data allowances. As discussed below, peer-to-peer activity consumes substantial bandwidth and is widely known to be used for infringing activity. Cox received additional revenue from subscribers who migrated to higher service tiers to facilitate infringing activity on peer-to-peer networks that consumed more data.
- 21. According to a presentation and deposition testimony from Cox's consultants, InCode Consulting:
 - Cox offered its "Starter" package for a monthly price of \$29, which included a maximum combined upload/download limit of 30 GB per month. Cox's highest-tier "Ultimate" package offering a limit of 400 GB per month was available for a monthly price of \$100, or about \$70 more than the "Starter" package.



- 22. It is widely recognized that peer-to-peer activity often involves copyright infringement. While there may be disagreement over the level of infringement, it is widely recognized that infringement is frequent on peer-to-peer networks.
 - Mr. Jorge Fuenzalida, Vice President at InCode Consulting, acknowledged that peer-topeer file-sharing applications were frequently used for uploading and downloading copyrighted content.
 - Mr. Jason Zabek, Manager of Customer Safety at Cox, commented in an internal email that
 - Mr. William Basquin, Vice President of Global Sales Engineering for Sandvine Inc., stated that "peer-to-peer is often used for sharing illegal content."
 - Existing studies also support the understanding that P2P file sharing networks such as BitTorrent are used primarily to pirate copyrighted materials. See, e.g., Price, David. "Sizing the Piracy Universe." NetNames/envisional, September, 2013, p. 3. See also, Mateus, Alexandre M. and Peha, Jon M. "Quantifying Global Transfers of Copyrighted Content Using BitTorrent." The 39th Research Conference on Communication, Information and Internet Policy, 2011, pp. 1-41 and Layton, Robert and Watters, Paul. "Investigation into the Extent of Infringing Content on BitTorrent Networks." Internet Commerce Security Laboratory, 2010, available at http://www.screenassociation.com.au/uploads/reports/bt_report_final.pdf, visited on May 3, 2019
- 23. Cox's ICOMS Billing Data and Ticket Data show that subscribers who repeatedly were the subject of Plaintiffs' infringement notices

 The ICOMS Billing Data produced by Cox does not include

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Total Data Charges for an account. I evaluated whether subscribers who were more frequently reported for infringement, based on their number of copyright abuse tickets, were billed more on average than those who received fewer tickets.

24. From 2012-2016, Cox billed the at-issue single-family subscribers with

DMCA tickets between 2012-2014, than at-issue subscribers with

DMCA tickets. Considering just the average

Cox billed the at-issue DMCA ticket subscribers

than the at-issue DMCA ticket subscribers. As seen in the table below, there is a

As above, Cox reports that it collected as revenue percent of amounts billed to residential customers between 2012 and 2016.

	1-2 DMCA Tickets	3-4 DMCA Tickets	5-9 DMCA Tickets	10-19 DMCA Tickets	20+ DMCA Tickets
Average Monthly Data Recurring Charge (MRC)	_	-			-
Average Monthly Total Data Charge					
Subscriber Count				1.5	

William H. Lehr, Ph.D. August 30, 2019

WILLIAM HERNDON LEHR

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Biographical Description

Dr. William Lehr is a telecommunications and Internet industry economist and consultant with over twenty-five years of experience. He regularly advises senior industry executives and policymakers in the U.S. and abroad on the market, industry, and policy implications of events relevant to the Internet ecosystem. He is a research scientist in the Computer Science and Artificial Intelligence Laboratory (CSAIL) at the Massachusetts Institute of Technology, currently engaged in a number of multidisciplinary research projects within the Advanced Networking Architecture Group in CSAIL. Dr. Lehr's research focuses on the economics and regulatory policy of the Internet infrastructure industries. He teaches courses on the economics, business strategy, and public policy issues facing telecommunications, Internet, and eCommerce companies, and is a frequent speaker at international industry and academic conferences. He is the author of numerous publications on such topics as the measurement of economic impacts of Information technologies, the economics of technical standard setting, the pricing of Internet services, and the implications of commercializing novel Internet and wireless technologies for industry structure and regulatory policy.

In addition to his academic research, Dr. Lehr provides litigation, economic, and business strategy consulting services for firms in the information technology industries in the U.S. and abroad. Dr. Lehr has advised information technology companies on strategic marketing, pricing, financial planning, and competitive strategy; and government agencies in the United States and abroad on telecommunications and Internet policy matters. Dr. Lehr has prepared expert witness testimony for both private litigation and for regulatory proceedings before the FCC, before numerous state commissions, and for a number of regulatory agencies abroad.

Dr. Lehr holds a PhD in Economics from Stanford (1992), an MBA from the Wharton Graduate School (1984), and MSE (1984), BS (1979) and BA (1979) degrees from the University of Pennsylvania.

WILLIAM HERNDON LEHR Curriculum Vitae

EDUCATION

Ph.D., Economics, Stanford University, 1992.

M.B.A., with distinction, The Wharton School, University of Pennsylvania, 1984.

M.S.E., Chemical Engineering, University of Pennsylvania, 1984.

B.S., Chemical Engineering, *cum laude*, University of Pennsylvania, 1979.

B.A., European History, *magna cum laude*, University of Pennsylvania, 1979.

Academic Honors: Graduate Student Research Award, Telecommunications Policy Research Conference, 1991; Lynde and Harry Bradley Foundation Fellowship, 1990; Stanford Fellowship, 1987

PROFESSIONAL EXPERIENCE

Computer Science and Artificial Intelligence Laboratory (CSAIL), Massachusetts Institute of Technology (Cambridge, MA), Research Scientist, July 2006-present; previously, in Center for Technology, Policy and Industrial Development, MIT, 1997- June 2006. Working with MIT Internet Telecoms Convergence Consortium (1997-2004); Communications Futures Program (2004-2017); Advanced Network Architecture Group (2006-present).

Graduate School of Business, Columbia University (New York, NY), Associate Research Scholar of Finance and Economics, 1997-2002; Assistant Professor of Finance and Economics, July 1991 to December 1996.

RAND Corporation (Santa Monica, CA), Graduate Student Intern, Summer 1990.

Economic Analysis Group, Ltd. (Washington, DC), Senior Consultant, 1985-1987.

M.C.I. Telecommunications (Washington, DC), Manager of Financial Analysis, 1985; Senior Financial Analyst, 1984.

Office of Management and Budget, National Security Division (Washington, DC), Graduate Student Intern, Summer 1983.

Putnam, Hayes and Bartlett (Cambridge, MA), Research Associate 1980-1982.

TEACHING EXPERIENCE

Communications & Information Policy Internet Pricing and Quality of Service Internet Commerce

Internet Economics 101
Internet Telephony Tutorial
Internet Commerce Video Course
Economics of Telecommunications Pricing
Economics and Strategy in Media Industries
Economics of Strategic Management
Managerial Economics

Telecommunications: Technologies and Policies in the Networked Digital World Theory of the Firm (teaching assistant for Paul Milgrom) Wireless Broadband in the Developing World

PAPERS and PUBLICATIONS

Lehr, W. (2019), "Economics of Spectrum Sharing, Valuation and Secondary Markets," in C. Papadias, T. Ratnarajah and D. Stock (eds.), *Spectrum Sharing: the Next Frontier in Wireless Networks*, New York: Wiley, 2019 (forthcoming).

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"Measuring Mobile Broadband Performance," (2018) with S. Bauer, TPRC46: The 46th Research Conference on Communication, Information, and Internet Policy 2018, available at https://ssrn.com/abstract=3138610.

"Roles for Policy-Makers in Emerging Cyber Insurance Industry Partnerships," (2018) with J. Wolff, TPRC46: Research Conference on Communications, Information and Internet Policy, American University, Washington, DC, September 21-22, 2018, abstract available at https://ssrn.com/abstract=3141409.

"Future of Broadband Competition in a 5G World" (2018), White paper, available at http://dx.doi.org/10.2139/ssrn.3240191.

"Analysis of Proposed Modifications to the CBRS PAL License Framework," Exparte comment submitted to Federal Communications Commission in the Matter of Promoting Investment in the 3550-3700 MHz Band, Docket 17-258, December 2017.

<u>ICT-centric economic growth, innovation and job creation</u>, co-editor with Ahmad Sharafat, ITU Publishing: Geneva, October 2017.

"ICT Engines for Sustainable Development," with A. Sharafat, in A. Sharafat & W. Lehr (eds.), ICT-centric economic growth, innovation and job creation, Geneva, Switzerland: International Telecommunications Union (ITU), 2017, available at http://handle.itu.int/11.1002/pub/80fc3264-en

"Degrees of Ignorance About the Costs of Data Breaches: What Policymakers Can and Can't Do About the Lack of Good Empirical Data," with Josephine Wolff, 45th Research Conference on Communications and Internet Policy, Alexandria, VA, September 2017.

"The growing complexity of content delivery networks: Challenges and implications for the Internet ecosystem," with V. Stocker, G. Smaragdakis, and S. Bauer, *Telecommunications Policy*, Vol 41 (10) 1003-1016, 2017, https://doi.org/10.1016/j.telpol.017.02.004.

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"Spectrum License Design, Sharing, and Exclusion Rights," Journal of Law, Technology, & Policy, Vol. 2016, Spring, No. 1, 1-33.

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"Measurement and Analysis of Internet Interconnection and Congestion," with D. Clark, S. Bauer, K. Claffy, A. Dhamdhere, B. Huffaker, and M. Luckie, Journal of Information Policy, Vol 4 (2014).

"Benefits of Competition in Mobile Services," a white paper submitted as Ex Parte to FCC in the matter of Wireless Telecommunications Bureau Seeks Comment on the State of Mobile Wireless Competition, WT Docket No. 13-135, 24 March 2014, available at http://apps.fcc.gov/ecfs/document/view?id=7521094963.

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"SCADA for the Rest of Us: Unlicensed Bands Supporting Long-Range Communications," with John Chapin, 38th Research Conference on Communications, Information and Internet Policy (www.tprcweb.com), Alexandria, VA, October 1-2, 2010.

"Understanding Broadband Speed Measurements," with Steve Bauer and David Clark, MITAS Working Paper, June 2010, available at: http://mitas.csail.mit.edu/papers/Bauer Clark Lehr Broadband Speed Measurements.pdf.

"On the convergence of wired and wireless access network architectures," with John Chapin, *Internet Economics and Policy*, 22 (2010) 33-41.

"Mobile Broadband and Implications for Broadband Competition and Adoption," a white paper prepared on behalf of *Broadband for America*, November 2009.

"Broadband microfoundations: the need for traffic data," with Stephen Bauer and David Clark, *Beyond Broadband Access* conference, NewAmerica Foundation, Washington DC, September 22-24, 2009.

"The Evolution of Internet Congestion," with Stephen Bauer and David Clark, paper prepared for 37th Research Conference on Communication, Information and Internet Policy (www.tprcweb.com), Arlington, VA, September 2009.

"Hybrid Wireless Broadband," with John Chapin, paper prepared for 37th Research Conference on Communication, Information and Internet Policy (www.tprcweb.com), SEP Arlington, VA, September 2009.

"Rethinking wireless broadband platforms," with John Chapin, invited paper presented at *Wireless Technologies: Enabling Innovation and Growth*, Georgetown Center for Business and Public Policy, Washington DC, April 17, 2009.

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"The role of Unlicensed in Spectrum Reform," in *Internet Policy and Economics: Challenges and Perspectives*, W. Lehr and L. Pupillo (editors), Springer: New York, 2009.

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"Measuring Broadband: Improving Communications Policymaking through Better Data Collection," with Kenneth Flamm, John Horrigan, and Amy Friedlander, Pew Internet & American Life Project, Washington, DC, November 2007.

"Coordinating User Behavior and Device Behavior in Wireless Grids," with Lee McKnight and James Howison, in *Cognitive Wireless Networks*, edited by Fitzek, F. and M. Katz, Springer: The Netherlands, 2007.

"Study of Market-based Exclusive Spectrum Rights," with Adrian Foster, Martin Cave, and Robert Jones, report prepared for Industry Canada, August 2007.

"Complexity of Internet Interconnections: Technology, Incentives and Implications for Policy," with P. Faratin, D. Clark, P. Gilmore, and A. Berger, paper prepared for 35th Annual Telecommunications Policy Research Conference, George Mason University, September 2007.

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"The Effects of Broadband Deployment on Output and Employment: A Cross-sectional Analysis of U.S. Data," with Robert Crandall and Robert Litan, *Issues in Econome Policy*, The Brookings Institution, Number 6, July 2007 (available at: http://www.brookings.edu/views/papers/crandall/200706litan.htm)

"The path to market success for dynamic spectrum access technologies," with John Chapin, *IEEE Communications Magazine*, May 2007.

"Time-limited Leases for Innovative Radios," with John Chapin, *IEEE Communications Magazine*, June 2007.

"Overlay Networks and Future of the Internet," with David Clark, Steve Bauer, Peyman Faratin, Rahul Sami, and John Wroclawski, *Communications and Strategies*, no. 63 (3rd Quarter 2006) 1-21.

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Expert Testimony and Testifying Experience

Dr. William H. Lehr

Expert Report of William H. Lehr, Ph.D., on behalf of Plaintiffs, In the matter of UMG Recordings, Inc. et al. (Plaintiffs) v. Grande Communications Networks LLC and Patriot Media Consulting, LLC (Defendants), Before the District Court of Western District of Texas, Austin Division, Civil Action No. 1:17-cv-365, July 2018.

Expert Report of William H. Lehr, Ph.D., on behalf of Defendants, In the matter of CamSoft Data Systems, Inc. v. Southern Electronics Supply, Inc. and Active Solutions, LLC, et al., Before the District Court of East Baton Rouge Parish, Louisiana, 19th Judicial District, Docket No. 582,741 Sec. D, April 20, 2018.

Expert Report of William H. Lehr, on behalf of Plaintiffs, In the matter of Charter Advanced Services (MN), LLC et. al. (Plaintiffs) v. Beverly Jones Heydinger, et. al. (Defendants), Before the United States District Court, District of Minnesota, Case No. 15-cv-3935 (SRN/KMM), April 29, 2016.

Expert Report of William H. Lehr, PhD on Behalf of Plaintiff, In the matter of BMG Rights Management (US) LLC and Round Hill Music LP (plaintiffs) v. Cox Enterprises, Cox Communications, and CoxCom LLC (defendants), Before the United States District Court, Eastern District of Virginia, Case No. 1:4-cv-1611 (LOG/JFA), June 2015.

Appendix B







Exhibit 4C



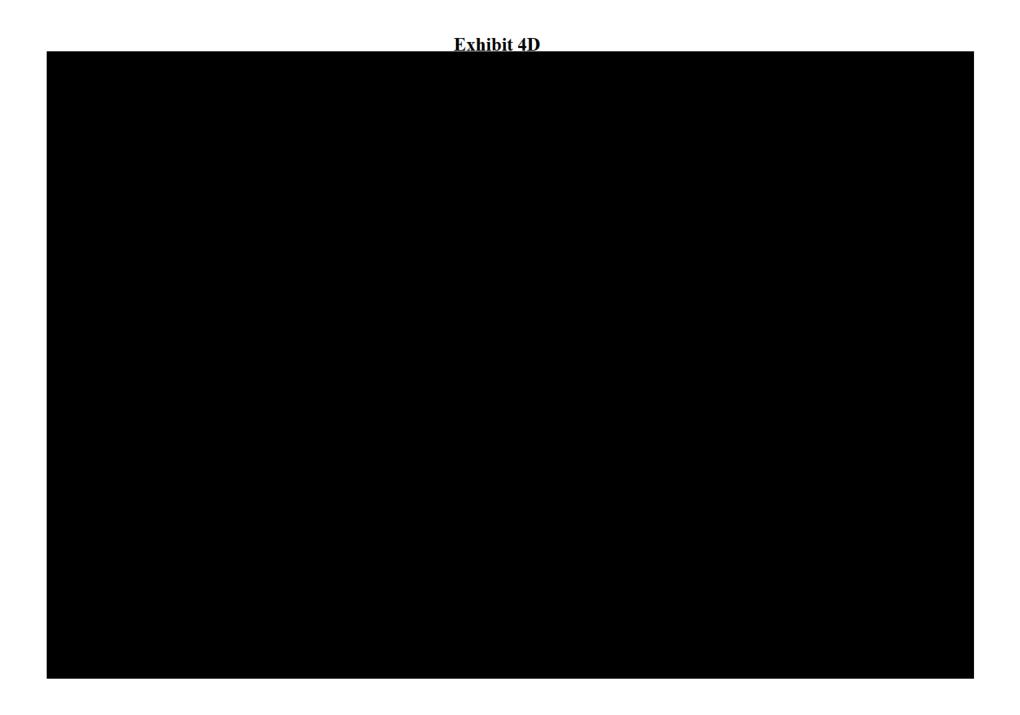


Exhibit 4E

